










MiScorecard Performance Summary

Business Unit: Michigan Department of Agriculture and Rural Development
Executive/Director Name: Jamie Clover Adams
Reporting Period: Oct 2017

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 12/13/2017

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Economic Development								
ESD-01	Migrant Labor Housing Preparedness	Green		85%	77% FY17 Q4	76%	Quarterly	Percentage of camps for which a full license was recommended upon initial inspection.
ESD-02	PA116 Backlog Elimination	Green		4,900	4,475 Oct	5,054	Monthly	Number of PA116 agreements in queue for processing.
ESD-03	Permanently Protected Farmland	Red		400	53 FY17	568	FY Annually	Acres in permanent conservation easement added per fiscal year.
ESD-05	Privately owned forest lands managed under a forest management plan	Green		51,600	54,872 CY17 Q3	36,750	Quarterly	Qualified Forest Affidavit program acres in affidavits sent to landowners for recording.
ESD-08	Forestry Assistance Program Sales	Green		3,500,000	3,255,007 FY17 Q4	3,189,066	Quarterly	Total estimated dollar value of timber referred for harvest conservation district foresters.
PPPM13	Good Agriculture Practices/Good Handling Practices - Standards Verification	Green		95%	102% CY16	NA	CY Annually	Number of audits completed in current year divided by the number of audits conducted in previous year (keeping in mind significant weather and yield fluctuations).
PPPM21	Fruit and Vegetable Inspection	Green		95%	100% FY17	100%	FY Annually	Number of inspections conducted divided by the number of inspections requested.
PPPM24	Pesticide Product Availability - Secs. 18 & 24(c)	Green		99%	100% FY17	100%	FY Annually	Number of special registrations processed within 30 days of submission divided by the total number of special registration requested.
PPPM25	Grain Dealer Audits - Compliance	Green		70%	86% FY17	90%	FY Annually	Number of risk-based annual grain audits, and inventory control exams where an audit was not performed, in the calendar year that were passed divided by the total number of in-state licensed facilities (196).
PPPM27	Export Certification	Green		95%	103% FY17	108%	FY Annually	Number of certificates issued in current year divided by the number of certificates issued in previous year.
AgD-10	Export Sales (Industry Measure)	Red		\$4.25 billion	\$2.8 billion CY16	\$3.18 billion	CY Annually	Total agriculture exports for Michigan
AgD-12	Increase in Value Added Agriculture Business	Green		32	34 Oct	48	Monthly	Number of company visits
AgD-13	Company Investment	Green		\$325,000,000	\$396,452,000 FY17	\$387,527,700	FY Annually	Amount of new investment generated by companies
AgD-16	Grant Dollars Leveraged	Green		\$2,443,383	\$3,284,907 FY17	\$1,090,050	FY Annually	Measures the amount of match dollars leveraged for Value Add grant.
MDARD-50	Value of Michigan Food & Agriculture Industry (Industry Measure)	Green		\$100 B	\$101.2 B CY14	\$96 B CY13	CY Annually	Information provided by Michigan State University when available.
AID-01	Buying Station and Market Compliance	Green		100%	115% Jan-Jun	85%	Twice a Year	Measures the percentage of buying station and livestock market inspection compliance. AID's goal is to inspect one-half (20) of the buying stations and livestock markets every six months in order to assure compliance regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability.
LAB-09	Weights and Measures Device Compliance	Green		95%	97% FY17 Q4	97%	Quarterly	The number of compliant devices divided by the total number of devices measured.
LAB-08	Fuel Compliance	Green		95%	95% FY17 Q4	97%	Quarterly	The number of compliant fuel samples divided by the total number of fuel samples.
AID-02	Dealer and Trucker Compliance	Red		10%	5% CY17 Q3	15%	Quarterly	This measures the percentage of licensed livestock dealer and trucker inspections completed. AID's goal is to inspect 10% of the licensed livestock dealers and truckers on a quarterly basis in order to provide oversight regarding licensing, fiscal surety, animal welfare, disease control, and disease traceability.
AID-03	Animal Control Officer Training	Green		75%	100% CY17 Q3	100%	Quarterly	Measures the percentage of animal control officer ride along requests as part of their 100 hours of training.
LAB-10	Routine Package Compliance	Green		90%	96% FY17 Q4	93%	Quarterly	The number of routine compliant packages divided by the total number of routine packages measured.
Efficient Effective Government								
MDARD-AO-10	Employee Landscape - Champions	Yellow		70%	64% CY17	61%	CY Annually	The percent of agency employees identified as Champions in the PwC Employee Landscape Survey. (Next survey approximately scheduled for late 2016)
MDARD-52	Department Wide FOIA Compliance Rate	Yellow		100%	98% FY17 Q4	NA	Quarterly	The number of FOIA requests in compliance with statutory time-frames divided by the number of total FOIA requests received.
PPPM11	Pesticide Complaint Investigation Closures	Yellow		90%	78% FY17 Q3	94%	Quarterly	Number of investigations closed within 90 days (or within the proper extension date) of the complaint being filed divided by the total number of complaints filed. This measure has a 90-day lag. PA 84 of 2015 required reporting of number of inspections.
MDARD-51	External Customer Service rating			TBD	TBD		Quarterly	Part of Office of Good Government Pilot in CY 18
MDARD-53	Employee Communication	Green		100%	98% FY17 Q2	97%	Quarterly	Communication about performance is key to the department achieving outcomes and meeting goals. This measures the percentage of required documented bi-weekly conversations that occurred on time.
MDARD-54	Hot Wash Completion Rate	Green		100%	100% FY17 Q4	100%	Quarterly	The number of hot wash activities completed that meet the quality and timeliness expectations of the EM divided by the total number of hot washes conducted.
MDARD-55	MDARD Spend Plan Status			100%	No Activity Oct	100%	Monthly	Measures the percent of spend plans completed by the divisions in accordance with the requirements of the MDARD CFO.
FDD-04	MFRPS Implementation Compliance	Yellow		100%		70%	CY Annually	

					90% CY16			The Manufactured Food Regulatory Program Standards (MFRPS) are a set of standards developed by the FDA, along with selected state program managers, that can be used by the states as a guide for continuous improvement for state food manufacturing evaluation programs. There are 10 manufactured standards while this metric measures the percentage of the standards that have been significantly to fully implemented.
FDD-17	Local Health Food Service Program Accreditation			100%	No Activity Oct	No Activity	Monthly	Significant compliance with state standards indicates a quality program to assure safety of ready-to-eat foods. These minimum standards are a base-line and have been consistent for years so small fluctuations are significant.
Food Safety, Human and Animal Health								
PPPM07	Pesticide Applicator Competence - Certification and Registration	Yellow		70%	59% FY17	61%	FY Annually	Number of exams with passing scores divided by the total number of exams taken
PPPM15	Feed Sanitation - Compliance	Green		90%	100% FY17 Q4	No Activity	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
PPPM16	Medicated Feed - Compliance			90%	No Activity FY17 Q4	No Activity	Quarterly	Number of firms passing their first annual inspection divided by the total number of firms inspected in the quarter.
FDD-01	Food Establishment Compliance (Initial Visit)	Yellow		90%	85% Oct	83%	Monthly	Measures the monthly compliance rate regarding priority violations from chapters 2, 3, & 44 from the food code where routine food safety evaluations have been completed. Establishments include food retail stores.
FDD-02	Milk Safety Inspection Standards	Red		100%	87% FY17 Q4	96%	Quarterly	Measures the percent of audited milk safety inspections meeting with the national enforcement standards.
FDD-05	Food Establishment Compliance (Follow-up)	Green		90%	92% Oct	91%	Monthly	Measures the rate of industry compliance by determining the percentage of priority and priority foundation violations corrected upon follow-up evaluations conducted by MDARD's food and dairy divisions.
AID-05	Enhanced Wildlife Risk Mitigation Verified Farms	Green		100%	113% CY17 Q3	100%	Quarterly	Measures the percentage of the initial 25 active commercial cattle herds (non-Freezer beef) in the highest risk area of the MAZ that have received a risk assessment by an Enhanced Wildlife Risk Mitigation Project team with the goal of preventing the occurrence of TB in cattle herds.
AID-08	Bovine TB Status	Green	=	100%	95% CY17 Q3	95%	Quarterly	Measures the percent of Michigan counties designated as bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
Environmental Sustainability								
PPPM01	Invasive Species Awareness	Green		120	547 FY17	207	FY Annually	The sum of the quantities of individual event hours multiplied by the number of audience members attending the individual events.
PPPM10	Pesticide Use Surveillance – Compliance	Green		60%	59% FY17	43%	FY Annually	Percentage of total IPM, golf course, road patrol, and complaint inspections resulting in enforcement action.
LAB-07	Fuel Compliance w/ RVP Requirements	Green		95%	98% FY17	96%	FY Annually	The total number of compliant establishments divided by the total number of establishments. This metric was revised for the April 2017 scorecard to give the establishment compliance rate.